



# PRESS RELEASE

## USVI Department of Human Services Knud Hansen Complex Closed Until 1 PM Today

*For Immediate Release: June 28, 2021*

**U.S. VIRGIN ISLANDS** — The Virgin Islands Department of Human Services (DHS) advises the public that the Knud Hansen Complex offices in St. Thomas will be closed this morning due to WAPA power outages. The facility plans to re-open at 1 p.m. today while the DHS maintenance team works to resolve this issue.

Please contact the following numbers as Knud Hansen staff will be working remotely until 1 p.m.:

<b>CONTACT NUMBER</b> (340 area code)	<b>OFFICE</b>
725-5697	Division of Family Assistance (SNAP, TANF)
774-2399	Division of Family Assistance (SNAP, TANF)
	<a href="mailto:Certoffice.stt@dhs.vi.gov">Certoffice.stt@dhs.vi.gov</a>
643-1016	Office of Residential & Interstate Compact Affairs
244-7861	Disabilities & Rehabilitation Services
244-4056	Intake & Emergency Services
727-5454	Community Affairs Coordinator
725-6198	Medicaid (Eligibility)
725-5671	Medicaid (Eligibility)
725-5671	Medicaid (Provider Relations)
	<a href="mailto:sttjmap@dhs.vi.gov">sttjmap@dhs.vi.gov</a> , <a href="mailto:specialservicesmap@dhs.vi.gov">specialservicesmap@dhs.vi.gov</a> <a href="mailto:providerrelationsmap@dhs.vi.gov">providerrelationsmap@dhs.vi.gov</a>
473-5794	Foster Care
423-4061	Adult Protective Services
725-6211	Meals on Wheels

725-7231	Youth Rehabilitation Services / Group Home
244-4360	Head Start
774-4326	Senior Citizens Affairs
725-5691	Childcare & Regulatory Services

For general information, please visit the Department of Human Services website, [www.dhs.gov.vi](http://www.dhs.gov.vi) or on Facebook (<https://www.facebook.com/usvidhs>) at US Virgin Islands Department of Human Services.

If you are experiencing any of the coronavirus symptoms listed on the Department of Health website (listed below), self-quarantine and immediately contact the Department of Health:

- V.I. DOH website: <https://doh.vi.gov/>
- COVID-19 Hotline: (340) 712-6299 or (340) 776-1519

For more information on Covid19, the new strain of coronavirus, please visit the USVI Department of Health's website, [www.doh.vi.gov/coronavirus](http://www.doh.vi.gov/coronavirus) or text COVID19USVI to 888777. #COVID19USVI

*The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, [www.dhs.gov.vi](http://www.dhs.gov.vi) for more information.*

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