



PRESS RELEASE

Department of Human Services Announces Auto Closure of 499 SNAP Cases Due to Recertification Issues

For Immediate Release: July 1, 2021

U.S. VIRGIN ISLANDS - The Department of Human Services' Supplemental Nutrition Assistance Program, also known as SNAP, today announced that 499 households were not re-certified for SNAP benefits and were therefore not issued SNAP benefits on July 1, 2021. The Department is working diligently with the federal partners to launch the second issuance of the regular July 2021 SNAP benefits to the 499 households by Friday, July 2, 2021. It is important, however, for the head of households to immediately respond to the Human Services notification to complete the required documents for re-certification as soon as it is received.

For households that did not receive their July SNAP issuance, please be notified that failure to complete the SNAP re-certification by or before July 31, 2021, will result in auto-closure and those households will not receive regular SNAP benefits on the August 1, 2021 Issuance Date.

If you are currently an active SNAP recipient, and you did not receive your July 2021 benefits, please contact the SNAP Office at (340) 772-7100 St. Croix District and (340) 774-2399 in the St. Thomas/St. John District.

For general information, please visit the Department of Human Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>) at US Virgin Islands Department of Human Services.

For more information on Covid19, the new strain of coronavirus, please visit the USVI Department of Health's website, www.doh.vi.gov/coronavirus or text COVID19USVI to 888777. #COVID19USVI

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, www.dhs.gov.vi for more information.

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